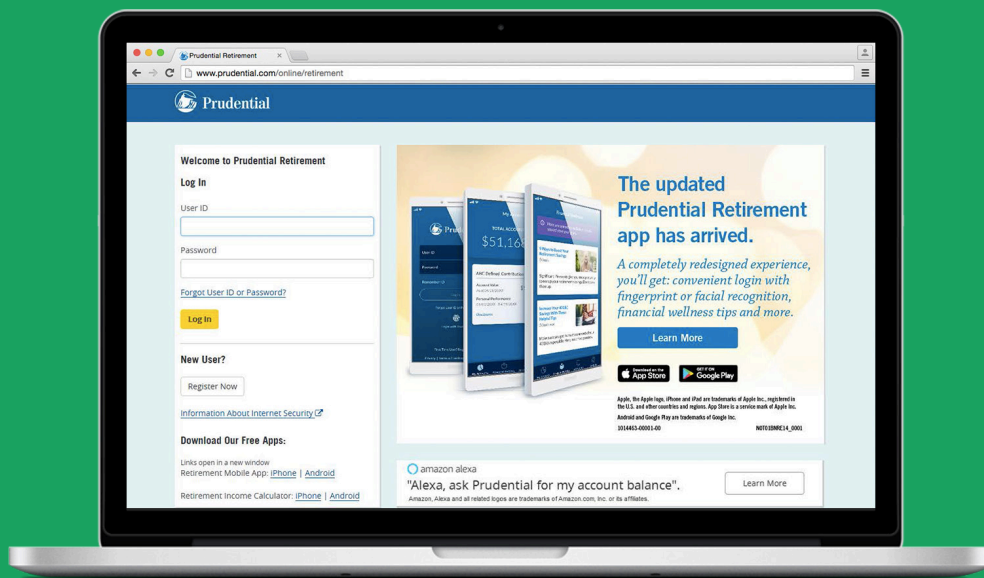


# Let's get started.

*Register Your Account and Designate a Beneficiary*



These two easy tasks will help you begin to take control of your future. Registering your account online puts your financial future at your fingertips. Keeping your beneficiary information current helps protect the financial futures of your loved ones.


# Register Your Account

Go to [oaklandcounty.retirepru.com](https://oaklandcounty.retirepru.com).  
Click **Register Now**.

## New User?

Register Now

[Need Help?](#) 

1. 

### Your Prudential Account

To get started, we just need the information below.

All fields are required unless otherwise noted.

Last four digits of SSN

Date of Birth (MM/DD/YYYY)


  

ZIP Code

[Next](#)

Enter the last four digits of your Social Security number, your date of birth, and ZIP code. Click **Next**.

2. 

### Let's create your online Prudential account

All fields are required unless otherwise noted.

Personal/home email

Later, you'll also be able to add your work email to your profile.

Username

Same as personal email

Password


8-20 characters with letters and numbers  
Less than 4 repeating characters  
Less than 9 consecutive numbers

Confirm Password

[Create Account](#)

Enter your personal email address. Then create a user name and password. Click **Create Account**.

3. 

### Let's set-up your account

You've successfully created your online account! Now we just need a few more pieces of information to complete your secure account set-up.

The following fields are optional. We'll use your work email address and mobile number for account authentication and enhanced account security.

Work email address


  

Mobile

[Next](#)

Enter your work email address and mobile phone number. Click **Next**.

4. 

### Let's finish your account set-up

All fields are required unless otherwise noted.

Choose your primary email [Edit](#)

Personal/home email  
john.doe@home.com

Work email  
john.doe@work.com

Do you prefer to receive your documents electronically?


E-delivery agreement:

I understand that by leaving the box checked below and clicking the Next button, I am providing my informed consent to electronic delivery by Prudential of information relating to my account(s) in either a defined benefit pension plan, defined contribution plan (for example, 401(k), 457 or 403(b) plan), Non Qualified plan or a Smart Solutions IRA administered by Prudential Retirement. I understand that unless I separately elect otherwise, the consent will apply to (a) documents

I want to enroll in e-delivery and I acknowledge I read and agreed to the electronic e-delivery consent above.

[Back](#) [Next](#)

Designate your primary email address. Check the box to enroll in e-delivery of account statements and documents. Click **Next**.

5. 

**Let's take the final step**

✔ Thanks for signing up for E-Delivery. You can change E-Delivery preferences any time by accessing your profile.  
All fields are required unless noted.

**Security Question**

Select a question


**Type Answer**

Do you wish to add this device to your trusted devices? (optional)

Yes, remember this device for subsequent visits.  
 No, do not remember this device. Recommended for public/shared devices.

By submitting your information, you agree the [Prudential's Terms of Use](#) and [Retirement's Terms of Use](#).

Choose a security question and provide an answer. This is an extra measure to verify your identity and protect your account. If you wish, allow your device to be “remembered” for future visits to the site. Click **Submit**.

6. 

✔ Your Prudential online account has now been created. You can now log in to view your account. You should receive a registration letter within 5-7 business days with a code to enable full functionality on your retirement account. If you do not receive this letter, please log in to request a new registration code.


**Log In to Prudential**

Username/User ID

Password

[Forgot username or password?](#)

When your registration is complete, you'll see this screen. Click **Log In** to return to the login screen.

7. 

Hi, John

Your Achievements

Est. Retirement Income

**\$2,293/mo**  
as of 04/18/22

**Registration Code Needed**

Your security is important to us. To keep your information secure, there are features within your account that are hidden or disabled. For full account access, enter your registration code.

As a security measure, you'll have **limited access** to your account. A **letter** sent by mail will give you a **six-digit code**. Enter the code for full access to your account. Until you do, the following functions will be hidden or **disabled**: personal information, address changes, bank information, payment settings, loans, and withdrawals.

For assistance, click **Need Help** next to **Register Now** on the login screen, or call **833-OAK-GOV1 (833-625-4681)** weekdays from 8 a.m. to 9 p.m. ET.

## Designate Your Beneficiary

Naming or updating your beneficiaries ensures that if you should die, your Oakland County Retirement Plan assets will go where you want. If you don't have a current beneficiary on file with Prudential Retirement®, the plan—or the courts—will make that decision for you.

**Name your beneficiary (or beneficiaries) today**—and review your choices any time your situation changes.

### Online:

1. **Register or log in to your account.**
2. Click the plan name.
3. Click “Personal Information” under “View Details” on the left.
4. Click “Change or Add” under “Beneficiary Information” on the right.
5. Update and confirm your information.

### By Phone:

1. Call **833-OAK-GOV1 (833-625-4681)**.
2. Say “Beneficiary.”
3. Enter your Social Security and PIN numbers.
4. A representative will join the call to assist you.
5. Update and confirm your information.

For help or more information, call **833-OAK-GOV1 (833-625-4681)**. Participant service representatives are available weekdays from 8 a.m. to 9 p.m. ET.



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